



**GBAC<sup>®</sup>**  
GLOBAL BIORISK ADVISORY COUNCIL  
A Division of ISSA



# GBAC STAR™ Facility Accreditation

The cleaning industry's only outbreak prevention, response and recovery accreditation for facilities.

## Is your facility prepared to reopen?

By earning **GBAC STAR™** accreditation from the **Global Biorisk Advisory Council (GBAC)**, a Division of **ISSA**, you can instill confidence in your customers, staff and key stakeholders that your facility has the proper cleaning, disinfection and infectious disease prevention systems in place.

GBAC STAR is a performance-based accreditation program that helps facilities demonstrate they have the work practices, procedures and protocols to prepare, respond, and recover from outbreaks and pandemics.

**"Working with GBAC ensures compliance with critical guidelines for the highest standard of cleanliness and it is our hope that other venues will follow suit as we navigate through these unprecedented times."**

– Tom Garfinkel, Vice Chairman and CEO, Miami Dolphins and Hard Rock Stadium—the first public facility to pursue GBAC STAR.

GBAC STAR is an annual accreditation designed for any size facility, including:

- Stadiums and Arenas
- Convention Centers
- Retail Spaces
- Commercial Offices
- Daycares
- Schools
- Assisted Care Facilities
- Hotels
- Veterinary Clinics
- Restaurants
- Spas
- Athletic and Fitness Clubs
- Transportation Hubs
- Churches & Religious Buildings
- Grocery Stores
- Doctors' Offices



**Reopen your facility with confidence with GBAC STAR.**  
**Get started at [gbac.org](http://gbac.org)**

## PROGRAM ELEMENTS

**Accredited facilities will comply with the program's 20 elements:**

1. Organizational Roles, Responsibilities & Authorities
2. Facility Commitment Statement
3. Sustainability & Continuous Improvement
4. Conformity & Compliance
5. Goals, Objectives & Targets
6. Program Controls & Monitoring
7. Risk Assessment & Mitigation Strategies
8. Standard Operating Procedures (SOPs)
9. Tools & Equipment
10. Cleaning & Disinfection Chemicals
11. Inventory Control & Management.
12. Personal Protective Equipment (PPE)
13. Waste Management
14. Personnel Training & Competency
15. Emergency Preparedness & Response
16. Facility Infectious Disease Prevention Practices
17. Worker Health Program
18. Audits & Inspections
19. Control of Suppliers
20. Documentation Management.

## Introducing the GBAC STAR™ Facility Accreditation Program

GBAC STAR™ is the cleaning industry's only outbreak prevention, response and recovery accreditation for facilities.



**GBAC STAR™ is the gold standard of prepared facilities. GBAC STAR™ accreditation means that a facility has:**

- ✓ Established and maintained a cleaning, disinfection and infectious disease prevention program to minimize risks associated with infectious agents like the novel coronavirus (SARS-CoV-2).
- ✓ The proper cleaning protocols, disinfection techniques and work practices in place to combat biohazards and infectious disease.
- ✓ Highly skilled cleaning professionals who are trained for outbreak and infectious disease preparation and response.

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### What Is the Program?

The GBAC STAR™ Accreditation Program is performance-based and designed to help facilities establish a comprehensive system of cleaning, disinfection and infectious disease prevention for their staff and their building.

The program relies on GBAC's comprehensive training, which teaches the proper protocols, correct disinfection techniques and cleaning best practices for biohazard situations like the novel coronavirus.

There are [20 GBAC STAR™ Program Elements](#), each with specific performance and guidance criteria. Successful GBAC STAR™ facilities can demonstrate that they have the work practices, procedures and systems in place to prepare, respond and recover from outbreaks and pandemics.

The GBAC STAR™ Accreditation Program is based on quality management system principles and is similar in approach to other relevant industry programs like ISO 9001, ISO 45001 and ISO 35001.

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### What Does the GBAC STAR™ Facility Accreditation Mean for My Facility?

The GBAC STAR™ Accreditation Program provides third-party validation that your facility meets a higher level of cleanliness and safety.

*With GBAC STAR™ your facility is...*

- Maintaining strict cleaning protocols for infectious disease.
- Using best practices to limit the impact of future outbreaks.
- Protecting building occupants now and in the future.
- Prepared for any recurring challenges in your workplace or facility



*With GBAC STAR™ your cleaning staff is...*

- Highly skilled and certified for infectious disease response.
- Empowered to do their jobs safely and effectively.
- Trained to follow the right practices to keep themselves safe from disease.
- Bringing value to their communities and contributing to public health.

*With GBAC STAR™, your customers have...*

- The assurance that the facility has been disinfected to the highest standards.
- Renewed trust in building cleanliness and safety.
- Increased confidence to enter and feel comfortable inside the building.
- Peace of mind that proper cleaning is an ongoing facility management priority.

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### **Who uses the GBAC STAR™ Facility Accreditation Program?**

GBAC STAR™ is designed for any size facility or organization, including:

- |                              |                                    |
|------------------------------|------------------------------------|
| • Stadiums and arenas        | • Veterinary clinics               |
| • Convention centers         | • Restaurants                      |
| • Retail spaces              | • Hotels                           |
| • Commercial offices         | • Spas                             |
| • Daycares                   | • Trains, planes and automobiles   |
| • Athletic and fitness clubs | • Churches and religious buildings |
| • Schools                    | • Grocery stores                   |
| • Assisted care facilities   | • Doctor's offices                 |

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**The following organizations have already committed to achieving GBAC STAR facility accreditation:**

- Hyatt Hotels Corporation and its 900 properties globally
- Miami Dolphins and Hard Rock Stadium
- 7,000 facilities around the world through the International Association of Venue Managers

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### **How Do I Apply for the GBAC STAR™ Facility Accreditation Program?**

- 1) Ready to apply? Review our Readiness Assessment Checklist first. [gbac.org/GBACReadinessAssessment](https://gbac.org/GBACReadinessAssessment)
- 2) Complete the GBAC STAR™ Application for Accreditation. The application completion process will depend on the size and complexity of your organization. [gbac.org/STARApplication](https://gbac.org/STARApplication)

## Who Determines Accreditation?

The Accreditation Council is the accrediting body of the GBAC STAR™ Facility Accreditation Program, and the council determines the status of all GBAC STAR™ facilities. Volunteers are appointed to serve in roles related to the accreditation process.

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## How Much Does the GBAC STAR™ Accredited Facility Program Cost?

<b>Restaurants</b>	
\$5 per occupancy (seat)	\$500 minimum
<b>Hotels</b>	
\$3 per room	\$500 minimum/\$15,000 max
<b>Arenas/Stadiums</b>	
\$.30 per occupancy (seat)	\$500 minimum/\$15,000 max
<b>All Other Facilities</b>	
Under 25,000 sq ft	\$500
25,000-199,999 sq ft	\$1,000
200,000-499,999 sq ft	\$2,500
500,000-799,999 sq ft	\$4,000
800,000-999,999 sq ft	\$6,000
1MM to 1,999,999 sq ft	\$10,000
2MM+ sq ft	\$15,000
<i>Multi-site portfolios are priced individually; contact us for more information. A \$15,000 Enterprise Fee will apply to multi-site portfolios.</i>	
<i>Each GBAC STAR™ Facility Accreditation will include the appropriate number of individual online certifications in the quoted price. Additional GBAC Fundamentals Online certificates are available at \$150 each.</i>	

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## What is included in the GBAC STAR™ Accredited Facility Program Cost?

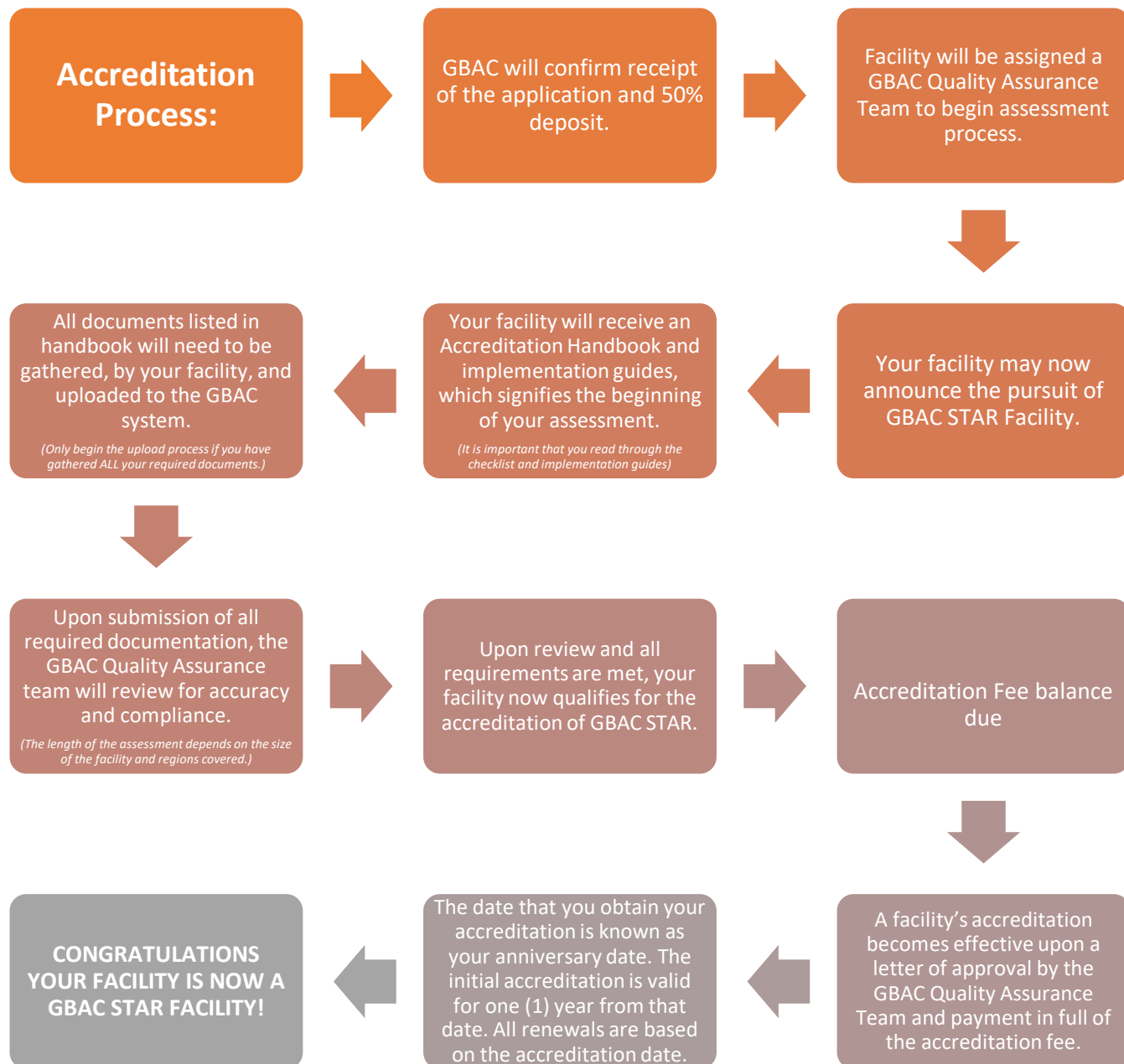
In addition to the accreditation materials and accreditation, the fee includes:

### GBAC Fundamentals Online Course included in the accreditation fee

Restaurants: 1 per 100 seats  
Hotels: 1 per 100 rooms  
Arenas: 1 per \$1000 of fee  
All other: 1 per \$1000 of fee

ISP Membership is included for the facility in their GBAC Star Accreditation

## What is the application process for the program?





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## Sample Confirmation Message – after application submission:

**Subject: GBAC STAR Application Received**

Thank You!

Your application has been received. A copy of your application was e-mailed to you to keep for your records. Keep a lookout for your Next Step's e-mail, within 24 hours. The e-mail will come from [gbac@issa.com](mailto:gbac@issa.com) and will include the following items:

1. Link to the GBAC STAR™ Accreditation Handbook
2. Link to the GBAC STAR™ Reference Documents
3. Recommendations for a successful accreditation process
4. Link to available protocol templates

### Who Determines Accreditation?

The Accreditation Council is the accrediting body of the GBAC STAR™ Facility Accreditation Program, and the council determines the status of all GBAC STAR™ facilities. Volunteers are appointed to serve in roles related to the accreditation process.

### Have questions? Contact us!

General Questions:  
Chuck Nervick, SVP  
MediaEdge Communications Inc.  
Phone: 416-803-4653  
E-mail:  
[chuckn@mediaedge.ca](mailto:chuckn@mediaedge.ca)

Program Assessment Questions:  
E-mail: [GBACStar@issa.com](mailto:GBACStar@issa.com)  
847-982-0800 (GBAC STAR Technical Team)

**Sample Next Steps e-mail for applicant (they will receive within 24hrs from application submission):**

**Subject: GBAC STAR Application Next Steps**

**\*\*SAVE THIS E-MAIL\*\***

Your application has been received and you are now ready to begin the assessment process. Below are the recommended next steps:

- ☐ **Step 1:** Review the Recommendations for a successful accreditation process
- ☐ **Step 2:** Download the GBAC STAR™ Accreditation Handbook and share with your Project Team
- ☐ **Step 3:** Coordinate Project Management Tasks – (reference STEP 1 for details)
- ☐ **Step 4:** Establish Project Schedule - (reference STEP 1 for details)
- ☐ **Step 5:** Save all project documentation in one central location for easy upload process
- ☐ **Step 6:** Review all documents listed in handbook are gathered and begin upload process.
  - CLICK HERE to begin upload process; *(Only begin the upload process if you have gathered ALL your required documents.)*
- ☐ **Step 7:** Claim your online courses. As part of your accreditation, you are entitled to 1 GBAC Fundamentals Online Course per 100 seats/rooms or per \$1,000 fee. Contact Membership Services at [membership@issa.com](mailto:membership@issa.com) or 847-982-0800 to gain access.

Upon submission of all required documentation, the GBAC Quality Assurance team will review for accuracy and compliance. The length of the assessment depends on the size of the facility and regions covered, which can take anywhere between 2 weeks and 4 weeks for a final decision to be made.

**What next?**

- ☐ Upon review and all requirements are met, your facility will qualify for the accreditation of GBAC STAR and will receive notice of qualification.
- ☐ You will then receive your final invoice for the Accreditation Fee balance due.
- ☐ A facility's accreditation becomes effective upon a letter of approval by the GBAC Quality Assurance Team and payment in full of the accreditation fee.
- ☐ The date that you obtain your accreditation is known as your anniversary date. The initial accreditation is valid for one (1) year from that date. All renewals are based on the accreditation date.

**Have questions? Contact us!**

Program Assessment Questions:

E-mail: [GBACStar@issa.com](mailto:GBACStar@issa.com)

847-982-0800 (GBAC STAR Technical Team)





## The 20 GBAC STAR™ Program Elements

### GBAC STAR™ Accreditation Program on Cleaning, Disinfection, and Infectious Disease Prevention for Facilities (GBAC STAR™ Program)

The GBAC STAR™ Program will enable facilities to:

- a) *Establish and maintain a cleaning, disinfection, and infectious disease prevention program to control and/or minimize risk associated with infectious agents such as SARS-CoV-2 (responsible for COVID-19 disease) for employees, customers, clients, visitors, the community, and the environment*
- b) *Provide assurance and establish confidence that proper cleaning, disinfection, and infectious disease prevention work practices are in place and implemented*
- c) *Establish a framework for communication and raising awareness of best practices as they relate to cleaning, disinfection, and infectious disease prevention.*

#### Scope

*The GBAC STAR™ Accreditation Program on Cleaning, Disinfection, and Infectious Disease Prevention for Facilities (GBAC STAR™ Program) establishes requirements to assist facilities in their cleaning, disinfection, and infectious disease prevention work practices to control risks associated with infectious agents.*

*This GBAC STAR™ Program is performance-based and sets out requirements for and places responsibility for facilities to demonstrate that appropriate cleaning, disinfection, and infectious disease prevention work practices, protocols, procedures, and systems have been established and implemented.*

*The GBAC STAR™ Program is designed such that any size facility or organization can use it and it is considered scalable.*

### The 20 GBAC STAR™ Program Elements

***The following 20 program elements will each have specific performance and guidance criteria provided. Two examples are provided on the last page of this document.***

#### **1. Organizational roles, responsibilities, and authorities**

Roles and responsibilities regarding the facilities GBAC STAR™ Program shall be identified, documented, and communicated. A list of the roles and their responsibilities within the facility about the GBAC STAR™ Program will need to be provided to the GBAC STAR™ review team.

#### **2. Facility Commitment Statement**

A GBAC STAR™ Program commitment statement shall be developed, signed by senior leadership, and communicated to interested stakeholders. A copy shall be provided to the GBAC STAR™ review team.

#### **3. Sustainability and Continuous Improvement**

As the facility develops its GBAC STAR™ Program, elements of sustainability and continuous improvement shall be part of its program philosophy.



## The 20 GBAC STAR™ Program Elements

### **4. *Conformity and Compliance***

The facility shall ensure that all relevant requirements are identified and complied with that are associated with cleaning, disinfection, and infectious disease prevention programs. The list shall be shared with the GBAC STAR™ review team. It is recognized that this is a living document.

### **5. *Goals, objectives and targets***

The facility's goals, objectives and targets shall be shared with the GBAC STAR™ review team. These are usually based on results from the facilities initial and ongoing risk assessments, audits, customer and employee feedback.

### **6. *Program Controls and Monitoring***

The facility shall assess and establish program control methods to ensure that the GBAC STAR™ Program elements are being met.

### **7. *Risk Assessment and Risk Mitigation Strategies***

The facility needs to establish and implement methods for ongoing risk assessment and ensure that when risks are identified, control measures are designed and implemented to eliminate or mitigate risks to an acceptable level.

### **8. *Standard Operating Procedures (SOP)***

Most facilities have standard operating procedures for cleaning, disinfection, and infectious disease prevention. The facility shall provide copies of its SOPs to the GBAC STAR™ review team or other accredited audit groups.

Note: GBAC will provide a variety of different industry templates, developed with industry experts that can be used by the facility to develop its own SOPs and to assess the GBAC STAR™ review team's expectations. The list of templates is continuously growing!

### **9. *Tools and equipment***

Technology, tools and solutions are changing constantly. Review and consideration of different tools and equipment shall be completed periodically. The facility shall provide a list of equipment and tools currently being used.

### **10. *Cleaning and disinfection chemicals***

Cleaning and disinfectant chemicals shall be appropriate for the area and objects being treated, the environment surrounding the area, and the infectious agent in question based on their risk assessment. The facility shall provide a list of cleaning and disinfection chemicals being used and what they are using them for.

### **11. *Inventory control and management***

The facility shall share with the GBAC STAR™ review team their inventory control and management plan for supplies, tools, and equipment.

### **12. *Personal Protective Equipment (PPE)***

The facility shall share their PPE requirements for their cleaning and disinfection activities with the GBAC STAR™ review team.

### **13. *Waste management***

The facility shall make available their biomedical/biohazardous waste management plan to the GBAC STAR™ review team.

### **14. *Personnel training and competency***

The facility shall provide its training and education plan for cleaning and disinfection activities.



## The 20 GBAC STAR™ Program Elements

### ***15. Emergency preparedness and response***

A copy of the facility's emergency response plan shall be provided to the GBAC STAR™ review team.

### ***16. Facility infection disease prevention practices***

The facility shall provide to the GBAC STAR™ review team a copy of its infectious disease prevention program. These practices may be incorporated within the facility's SOPs. If this is the case, the facility can provide a synopsis of its strategies.

### ***17. Worker health program***

A copy of the facility's worker health program specific to infectious disease prevention shall be provided to the GBAC STAR™ review team.

### ***18. Audits and Inspections***

A synopsis of the facility's audit program specific to the GBAC STAR™ Program shall be provided to the GBAC STAR™ review team.

### ***19. Control of suppliers***

The facility shall provide a review of how the facility obtains products and services to the GBAC STAR™ review team. The facility should include if the services for cleaning and disinfection are in-house, contracted or a combination.

### ***20. Documentation management***

A list of the facility's GBAC STAR™ program documents shall be maintained and provided to the GBAC STAR™ review team. (A list of suggested documents will be provided).



## The 20 GBAC STAR™ Program Elements

Example of guidance from the official GBAC STAR™ Accreditation Handbook

**Facility Commitment Statement:** *The organization shall develop, sign and communicate the facility's commitment to the GBAC STAR™ Program elements. The document shall include provisions for minimizing and controlling risks associated with infectious disease outbreaks and potential exposures in relation to customers, clients, employees, the community and the environment.*

*Facilities shall provide assurance and establish confidence that proper cleaning, disinfection and infectious disease prevention work practices and controls are in place, properly maintained, and continuously improved. The GBAC STAR™ Program Commitment statement shall be signed by senior management.*

Implementation Guidance:

This commitment statement should be an integral part of the facility in establishing an overall sense of direction and setting the principles for cleaning, disinfection, and infectious disease prevention within the facility. The commitment statement should set organizational objectives for cleaning, disinfection, and infectious disease prevention. It demonstrates that the facility and top management are committed to implementing and monitoring an effective GBAC Star™ Program. The commitment statement should complement other company commitment statements such as their Health, Safety, and Environment (HSE) policies.

The GBAC STAR™ Program commitment statement shall be appropriate to the nature and scale of the facility and associated activities and commit to:

1. Protecting staff, clients, customers, contractors, visitors, community and environment
2. Training and awareness programs for employees
3. Awareness campaigns for customers, clients, employees and community.

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**Facility infection disease prevention practices** - *The facility shall implement infection control programs, procedures, and technologies that protect employees, clients, and customers.*

Implementation Guidance:

In order to minimize or eliminate the risk of spread and contamination of infectious diseases, the facility needs to address its in-house requirements (staff) as well as the needs of customers, clients and visitors. These will need to include engineering and administrative controls, as well as PPE.

Examples of engineering controls include, but not limited to:

- Handwash facilities
- Hand sanitization and disinfection wipe stations
- Automated cleaning and disinfection technologies (e.g., robotic floor cleaning and disinfection equipment)
- Touchless facilities/technologies, for example hands-free: entry/exit, service acquisition, waste disposal, hand sanitizer stations
- Surfaces, objects, and equipment designed for easy cleaning and long term antibacterial and antiviral properties
- HVAC systems (e.g., UVC, air filters)
- Physical barriers to prevent person to person contact, hands-free waste disposal etc.



## The 20 GBAC STAR™ Program Elements

Examples for administrative controls include, but not limited to:

- Worker health program for staff (e.g., vaccination programs, fit for duty programs, temperature monitoring)
- Instructions and information on practices and procedures for customers, clients, and visitors
- Temperature monitoring for customers, clients, and visitors (e.g., handheld thermometer or temperature scanning program)
- Social distancing programs. (e.g., spacing of seating in a meeting, seating in theaters, line management)
- Labeling and signage
- Policies, rules, supervision/observation, schedules, and training.

The facility should regularly assess as part of its internal audit program and program continual improvement goals, practices and controls for appropriateness within their GBAC STAR™ Program.



## Recommendations for a Successful Accreditation

The complexity of the application process will depend on the size and complexity of the organization. However, some key steps are recommended below to assist with the development of a successful application.

### 1. Select key project team members

Identify the members of your organization who will provide the essential information needed for the application and will serve as champions of the project across the organization. They may come from all levels of the organization and should include at least one representative of the senior management and one from the frontline workers.

### 2. Train and educate project team and staff

The process must start with the project team having a common understanding of the project and its goals. Providing the project team, the training needed to have a common language and vision is essential, while still allowing each member to bring their own expertise to the project.

### 3. Coordinate Project Management Tasks

To guide the GBAC STAR™ program, a GBAC Coordinator will manage the tasks listed below, which can be tracked by using the GBAC Project Tracking Tool.

#### ☐ Project Preparation

- Learn about available ISSA and GBAC resources
- Appoint the GBAC STAR™ Project Team
- Become a member of ISSA GBAC
- Initiate Education Program
- Assemble the Preliminary Technical Assessment Team
- Conduct Project Orientation
- Perform the Preliminary Technical Assessment
- Register Project
- Draft Preliminary GBAC STAR™ Project Scorecard
- Host GBAC STAR™ Program Kickoff
- Develop Project Certification Plan

#### ☐ Project Implementation

- Conduct Education and Training to adopt and implement policies, plans, and programs and monitor implementation of best practices
- Prepare application and necessary documentation
- Upload project team materials to ISSA GBAC Online Portal
- Submit completed application to ISSA GBAC for preliminary review
- Submit responses or clarifications for Final Review





## Recommendations for a Successful Accreditation

### ☐ Promote Success and Prepare for Recertification

- Promote success – special ceremony and activities, issue press releases, and showcase on website and social media
- Prepare for recertification

### 4. Conduct Preliminary Technical Assessment

GBAC STAR™ assigned team will work with the GBAC consultant to conduct the preliminary technical assessment, also referred to as the GBAC STAR™ Accreditation Assessment. The technical assessment focuses on the organizations ability to meet the prerequisites.

### 5. Draft Preliminary Project Scorecard and Monitoring Goals

A preliminary project scorecard will list the outputs and outcomes that a project is pursuing to ensure expectations are met. The scorecard can be created using the GBAC STAR™ Program Checklist, an Excel-based spreadsheet.

### 6. Host Project Kickoff

The project kickoff workshop is a collaborative session in which team members and stakeholders draft a plan to meet GBAC STAR™ Accreditation. This event is considered the “official” start of the project and helps to cultivate broad interest in the project and builds momentum and enthusiasm for achieving GBAC STAR™ Accreditation.

Project Kickoff Workshop is divided into two parts: the education presentation and the technical workshop. The agenda begins with an education presentation to senior administrators and staff, with the goal of receiving their support and commitment to the project’s success. The second part is the technical workshop which focuses on the development of the Accreditation Plan.

#### Project Kickoff Workshop

- Identifies outputs and outcomes needed to complete the project successfully
- Establishes GBAC STAR™ Accreditation as the shared goal of all participants
- Provides an opportunity to educate all stakeholders
- Increases the visibility of the project with senior administrators and the community
- Creates a roadmap for the GBAC STAR™ Accreditation Plan

### 7. Develop Project Accreditation Plan

The Project Accreditation Plan is a critical project management tool used to guide the GBAC STAR™ Accreditation process. The plan is based on the project scorecard but adds two elements: assigning responsibilities and scheduling milestones. The Plan development begins prior to the Project Kickoff Workshop and updated after this event. The GBAC STAR™ Coordinator will monitor progress and update the plan throughout the project’s implementation phase.



## Recommendations for a Successful Accreditation

### 8. Establish Project Schedule (GANTT Chart)

The GBAC STAR™ Accreditation application includes education, training, and performance data for the project over the performance period – the continuous, unbroken time during which sustainable operations performance is measured. A GANTT Chart will be developed identifying key dates for project implementation.

# Prepare Respond Recover

- Assisting facilities, institutions, companies and governments ***Prepare, Respond & Recover*** from pandemics
- We help create safe environments for public health



## Who are we?

ISSA is the worldwide cleaning industry trade association. As a global nonprofit, we have 9,300 member companies spread across 105 countries.



- GBAC, a division of ISSA (*GLOBAL BIORISK ADVISORY COUNCIL*) is staffed with experience in academia such as **Harvard, Penn State, Emory University, and USA Governmental Agencies.**
- GBAC was created specifically to deal with pandemics such as we are experiencing today with absolute effectiveness and absolute integrity.

Setting standards in training  
the cleaning industry &  
biorisk market



Making the connection  
between human health and  
cleaning



Represent more than 9,300  
corporate members in 105  
countries

# Scientific Advisory Board & Affiliations

The Global Biorisk Advisory Council is comprised of global leaders in the area of microbial - pathogenic threat analysis and mitigation. With hundreds of years in collective experience.

[\[View complete Advisory Board\]](#)



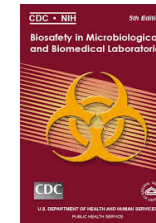
Patricia Olinger, JM, RBP  
GBAC Executive Director



Gavin Macgregor-Skinner, BVSc, MSc, MPH, MRCVS  
Certified Forensic Operator®,  
Certified Bio-Forensic Restoration Special



Paul J. Meechan, Ph.D, MPH, RBP, CBSP, SM(NRCM)  
Certified Forensic Operator® Certified Bio-Forensic Restoration Specialist®

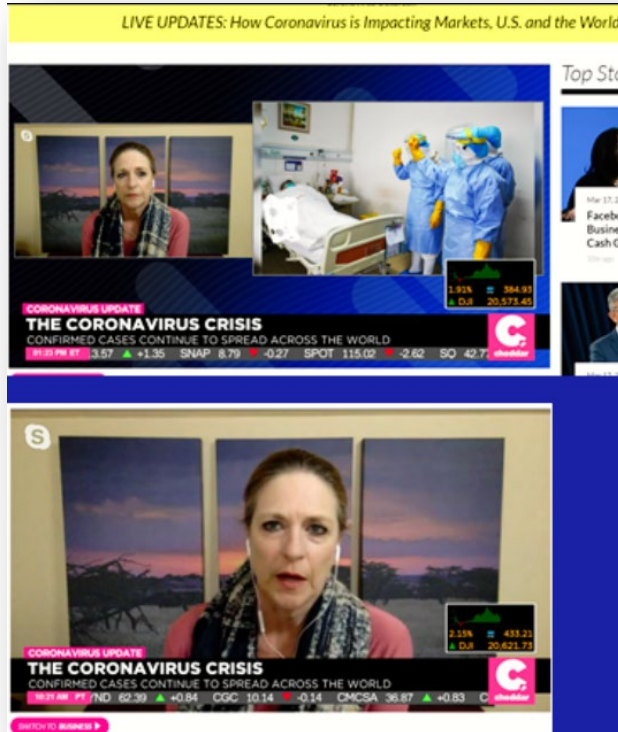


Stefan Wagener, PhD, SM (NRCM), CBSP, RBP®





# Meet Patricia



Patricia Olinger, JM, RBP  
GBAC Executive Director

Ms. Patricia (Patty) Olinger is the Executive Director of GBAC, the Global BioRisk Advisory Council, a new division within ISSA. GBAC is recognized as a leader in training, education, and certification in Forensic Restoration®, Biorisk management, decontamination and infection control disciplines. GBAC as a division of ISSA addresses a market need for advanced knowledge and application of science-based cleaning, disinfection and infection-control practices worldwide supporting ISSA's commitment to change the way the world views cleaning.

Previous to joining ISSA-GBAC, Ms. Olinger was an Assistant Vice President in the Office of Research Administration and the Executive Director of the Environmental, Health and Safety Office (EHSO) at Emory University. During Ms. Olinger's 13-year tenure, EHSO had University-wide responsibility for all aspects of Environmental, Health and Safety support, including EHS compliance support to Emory Healthcare. This included Biosafety support to the Emory Serious Communicable Diseases Unit (SCDU), which cared for 4 Ebola patients in 2014. Prior to joining Emory in 2006, Ms. Olinger spent 21 years in the Pharmaceutical Industry, providing support to both human and animal health research developing a true OneHealth perspective.

From 2013-2018, Ms. Olinger supported the Elizabeth R. Griffin Foundation, acting as their Director of Global Projects. In this role, she led international biorisk management projects, obtaining practical experience with staff and facilities in extremely low resource environments worldwide. She has facilitated the development of local leadership for assessing and enhancing capacity in both laboratory and healthcare environments. Through safe, secure, practical and sustainable ways, strengthening their Biorisk Management capacities, supporting Global Health Security.

Ms. Olinger is a Registered Biosafety Professional, a Certified Forensic Operator and a Certified Bio-Forensic Restoration Specialist. She has supported the development of International Biorisk Management Systems from the conception of the CWA 15793:2011 and is the current Deputy Convener of the ISO Working Group that is developing the ISO International Biorisk Management Standard ISO 35001. She served as a member of the External Laboratory Safety Working Group to the Director of CDC, the APLU/AAU Laboratory Safety Taskforce, was a council member of the American Biological Safety Association (ABSA), a former Scientific Advisory Board member of the U.S. NIH National Biosafety and Biocontainment Training Program (NBBTP) and is a past President of the Campus Safety Health and Environmental Management Association (CSHEMA). Ms. Olinger has a BS in Biochemistry and a Masters of Law with a focus on International Global Health. Patty has a true passion in Global Health Biorisk Management Preparedness, Response and Recovery.



# Meet Gavin



Dr. Macgregor-Skinner has more than 25 years of technical experience in emergency management and infectious disease surveillance and response and has worked with U.S. and international governments, United Nations agencies, and the private sector in the U.S., Africa, Asia, Middle East, and Latin America. He is an assistant professor in the Department of Public Health Sciences at Penn State Hershey College of Medicine and Director of Global Disaster Response for the BIDMC Fellowship in Disaster Medicine affiliated with Harvard Medical School.

He has appeared on CNN, BBC, Canada CTV, Australia ABC, C-SPAN, and other news outlets to share his expertise on Ebola, Influenza, Measles, Cholera, Zika outbreaks and other global health threats. After serving in the Australian and British militaries, he was selected by the U.K. Department for International Development for its Associate Professional Officer Scheme.

He learned epidemiology as an epidemic intelligence service officer at the U.S. CDC and was a global health fellow at USAID. His passion is engaging networks of experts who share knowledge and experiences to risk the global understanding of risk and safety.



Gavin Macgregor-Skinner, BVSc, MSc, MPH, MRCVS  
Certified Forensic Operator®,  
Certified Bio-Forensic Restoration Specialist®

# Real Concerns:



How can we protect  
building occupants  
now and in the  
future?



Where are? The best  
practices for limiting  
the impact of future  
outbreaks and  
pandemics?

Disinfection  
& Pandemics  
(COVID-19)

Cleaning for  
infectious disease -  
how?

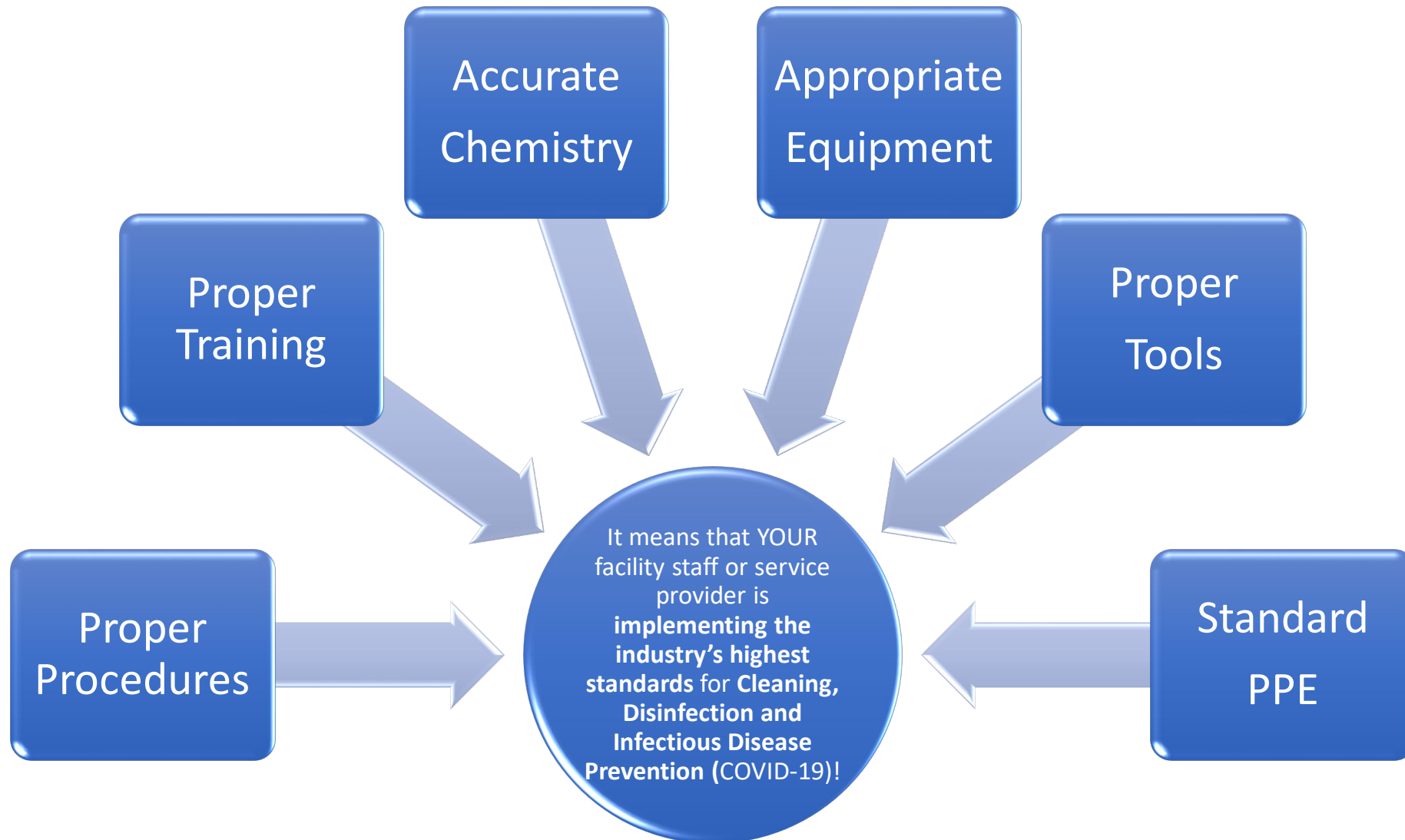
# How does GBAC help organizations respond and recover from the current and future crisis?



GBAC STAR provides confidence, trust, and third-party validation that facilities are safe!

We all know that the new normal will require higher levels of cleanliness. This is the solution for occupants to **KNOW** that they are in a **SAFE FACILITY**.

# GBAC STAR – What does it mean?



# GBAC STAR – Who is this for?



**ALL FACILITIES – EVERYONE WHO CONSIDERS PUBLIC HEALTH**

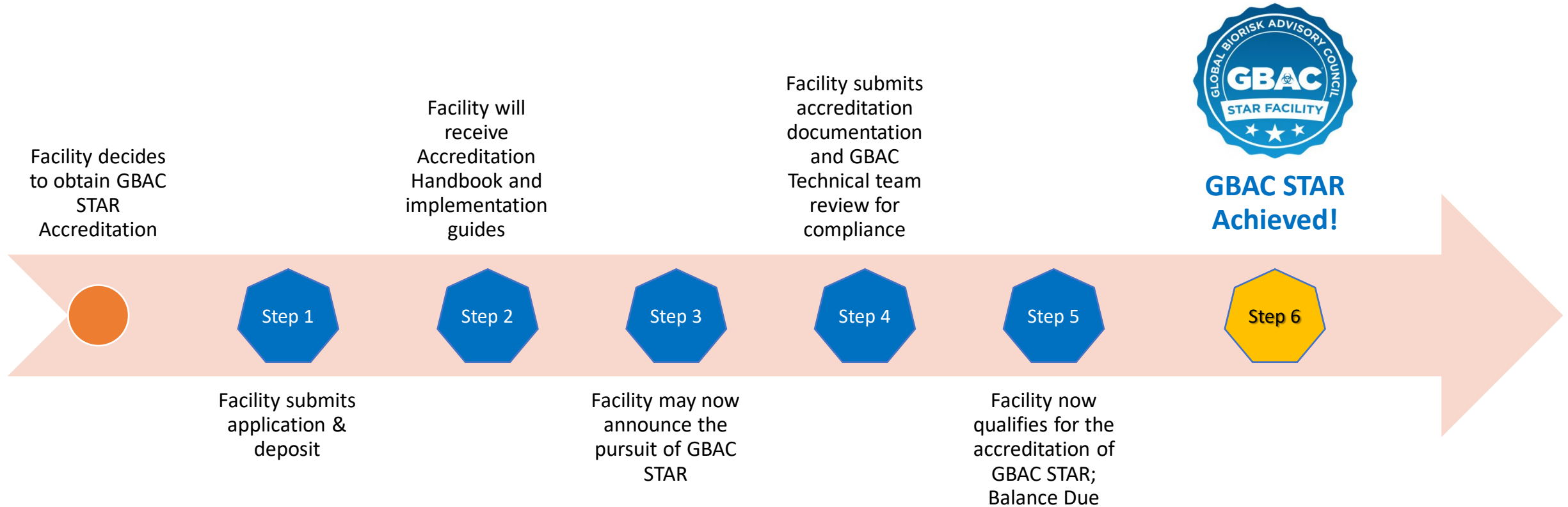
**GBAC STAR -**  
Facilities  
Accreditation

- Who is this for? Stadiums, convention centers, retail space, commercial offices, daycares, athletic clubs, schools, assisted care facilities, vet clinics, restaurants, hotels, spas, trains, planes, churches, distributors, the list goes on.....

# GBAC STAR – How?



GBAC STAR™ program is a performance-based program. GBAC will assist with a suite of opportunities to help facilities in developing the competencies, procedures and tools to meet the requirements of the program. Learning together, making the world a better place.





# GBAC STAR – how to get involved ?



Stay informed about the latest GBAC information and events.

- ✓ Fill out the form and make sure you receive the announcement for **GBAC STAR™ Facility Accreditation Application!**

- ✓ Visit: <https://gbac.org/stay-informed/>

## How Do I Apply for the GBAC STAR™ Facility Accreditation Program?

[www.GBAC.ORG](http://www.GBAC.ORG)

Ready to apply? Review our Readiness Assessment Checklist first.  
*[coming May 7, 2020]*

Complete the GBAC STAR™ Application for Accreditation. The application completion process will depend on the size and complexity of your organization. *[coming May 7, 2020]*

We strongly recommend reviewing the Accreditation Resources page before and during the application process to improve the chances of a successful accreditation.  
*[coming May 7, 2020]*

*Do you have at least one trained professional inside your facility?*

**GBAC strongly believes that we all have a responsibility to have at least one subject matter expert inside each facility. All GBAC STAR Facility Designations will involve:**

- ☐ **At least One (1) GBAC Fundamentals Online Course registration**
  - ☐ This course teaches cleaning professionals to prepare for, respond to and recover from biohazards in the workplace. Participants will learn infection and contamination control measures for infectious disease outbreak situations such as the novel coronavirus (SARS-CoV-2).
  - ☐ Individuals who successfully complete the course within 30 days will receive a **Certificate of Completion** from the Global Biorisk Advisory Council (GBAC), a division of ISSA.
  - ☐ GBAC trains workers to be Microbial Warriors™, arming cleaning professionals with the planning, knowledge and processes needed to respond to a biohazard crisis in the workplace.





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